



### Wherever Your Job Takes You, Make Your Mobile Device Your Business Phone

Mobile ZAC brings the award-winning Zultys system to iOS and Android devices. It allows remote and mobile employees to take care of their corporate communications while utilizing the same tools as their office-bound counterparts.

We bring significant cost savings for our customers by including our mobile app for free with every type of user bundle for every type of Zultys system. Get mobile with Zultys!

### WORK ANYWHERE, FROM ANY DEVICE, WITH ANYBODY



#### Free Wi-Fi & 4G Calls

Use the built-in softphone to save costs on calls from anywhere in the world



#### Call Recording

Record what you want, when you want, where you want



#### Team Chat & Conference Calls

A single place for team collaboration



#### Call Groups

Optimize your call group workflow by getting operator, ACD, and other Agent calls in the office and on the go



#### SMS Messaging

Communicate with clients and coworkers via text messages

### MORE FEATURE HIGHLIGHTS:

- Browse voicemail messages and recordings from your inbox
- Advanced call controls: hold, park, attended and unattended transfer
- Mobile Presence and secure IM
- Mobile privacy (present office caller ID)
- Integrated Softphone
- Call alerts
- Video calling - easily host or join a conference, whether it's for a group or one-on-one
- Start ad-hoc conferences or schedule both one-time and recurring conferences within the app
- Corporate directory access
- On-demand call recording
- Secure user-to-user file transfer
- View complete phone call records and review the call history in call logs
- Take notes during and after a business call with customized Call Attached Data (CAD) questioners. CAD notes are included with a call when it's transferred to other users on the system.
- Contact Center Agents can view the Agent Roles screen to see the availability of teammates and monitor calls in queue from the application

**When it comes to today's powerful communication tools, more and more people are using mobile devices. Mobile ZAC brings the agility that remote employees need to provide exceptional service.**

**Push or pull calls between Mobile ZAC, your desk phone, or your softphone when you leave or enter any location with an easy-to-use dedicated button in the app. Your caller won't even notice you switched devices mid-conversation.**



## iOS Requirements

- iPhone running iOS version 10.0 or later.
- Zultys MX software Release 17.0.10 or later. MX version 18.0 or later is recommended.
- Zultys Mobile license for each user. Included automatically with any Standard, Premium, or ICC User Bundles.

## Android Requirements:

- Android OS version 9 and later.
- Zultys MX software Release 17.0.10 or later. MX version 18.0 or later is recommended.
- Zultys Mobile license for each user. Included automatically with any Standard, Premium, or ICC User Bundles.



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